

House Rules

including dog rules

As of: October 2026

Welcome to Hotel Maier. To ensure that all our guests feel at home, with or without a dog, we kindly ask you to observe the following rules. They supplement our General Terms and Conditions. Our reception team will be happy to help with any questions.

1 General

- 1.1 These house rules apply throughout Hotel Maier, in the main building (Stammhaus) and the Hofhaus, in the Speiserei restaurant, on the terrace and in the sauna. They apply to hotel guests and visitors alike.
- 1.2 Please follow the instructions of our staff. They exercise the domiciliary rights.
- 1.3 In the event of repeated or serious violations of these house rules, the hotel may prohibit the use of individual areas or terminate the stay. The provisions of the General Terms and Conditions remain unaffected.

2 Arrival, departure and key card

- 2.1 Your room is available from 3:00 p.m. on the day of arrival. On the day of departure, we kindly ask you to vacate the room by 11:00 a.m. We will be happy to store your luggage at reception before check-in and after check-out.
- 2.2 Our reception is not staffed around the clock, so please always carry your key card with you. If our team has to let you into the building or your room outside reception hours because the key card has been forgotten or lost, we charge a service fee of EUR 75 for the staff call-out.
- 2.3 Rooms may only be used by registered guests. Unregistered overnight guests are not permitted.

3 Quiet hours

- 3.1 Quiet hours apply throughout the hotel from 10:00 p.m. to 7:00 a.m. Please be especially considerate of other guests and the neighbourhood during this time.
- 3.2 Parties and gatherings in the rooms are not permitted. For private occasions, we will be happy to advise you on our event options.

4 Smoking

- 4.1 Hotel Maier is a non-smoking hotel. Smoking is only permitted at the designated smoking areas at the entrance to the Stammhaus and at the entrance to the Hofhaus.
- 4.2 Smoking is not permitted in any buildings or rooms, on balconies and terraces or out of the windows. This also applies to e-cigarettes and comparable products. The consumption of cannabis is prohibited throughout the premises.
- 4.3 In the event of a violation, we charge the costs of special cleaning and, where applicable, loss of room revenue and the costs of a fire brigade call-out in accordance with subsection 7.3 of our General Terms and Conditions.

5 In your room

- 5.1 For fire safety reasons, batteries of e-bikes, e-scooters and comparable devices may not be charged or stored in the rooms. You are welcome to charge them at our covered bicycle stands.
- 5.2 Candles, incense and open flames are not permitted in the rooms or any of the buildings. Smoke detectors must not be covered or tampered with.
- 5.3 Your own cooking or heating appliances, such as hot plates, immersion heaters or fan heaters, may not be used.
- 5.4 If you stay several nights, we refresh your room every day: we make the bed, empty the bins and clean the washbasin. Every three days, we clean the room thoroughly. If you would prefer no housekeeping, simply let us know.
- 5.5 We recommend keeping valuables in the in-room safe.

6 Restaurant and public areas

- 6.1 Please wear bathrobes only in the sauna and on the way there, not in the Speiserei or the lobby.
- 6.2 Food and drinks brought from outside may not be consumed in the lobby, in the Speiserei or on the terrace.
- 6.3 Children may only be in any area of the hotel under the supervision of their parents or another responsible adult.

7 Sauna and massages

- 7.1 The sauna is available to our hotel guests aged 16 and over. Current opening hours are available at reception.
- 7.2 The sauna is textile-free. Please shower before using the sauna and always sit on a towel.
- 7.3 Please keep quiet in the sauna and the relaxation area and do not make phone calls there. Taking photos or videos is not permitted.
- 7.4 Food and drinks in glass containers may not be brought into the sauna area.
- 7.5 Please only use the sauna if you feel fit to do so. If in doubt, consult your doctor beforehand.
- 7.6 Please arrive about ten minutes before your massage. Let us know in advance about any health restrictions, allergies or pregnancy so that we can tailor the treatment accordingly.

- 7.7 Massages can be changed or cancelled free of charge up to 24 hours before the appointment. In the event of later cancellation or no-show, we charge the full price of the massage. You are at liberty to demonstrate that no loss or a lower loss has occurred. If you arrive late, the treatment time will be shortened accordingly.

8 Dog rules

- 8.1 Dogs are welcome after prior registration and our confirmation, with a maximum of two dogs per room. We are unable to accommodate dogs in our traditionally furnished rooms. We charge EUR 30 per dog per night, excluding food.
- 8.2 Please keep your dog on a lead throughout the hotel, including the stairwells and the lift.
- 8.3 Your dog is welcome to join you in the breakfast room and in the Speiserei. Please let it lie at your table, not on chairs or benches.
- 8.4 Please do not let your dog on beds or upholstered furniture.
- 8.5 If your dog stays alone in the room, please hang the "Dog in room" sign on the door. We do not clean the room while your dog is alone in it. We will be happy to clean it as soon as you are out with your dog.
- 8.6 We are happy to provide a bowl and mat. Please bring your own food.
- 8.7 Please walk your dog outside the hotel and clean up after it.
- 8.8 You are liable in accordance with the statutory provisions for any damage caused by your dog. If special cleaning is required, we charge a flat rate of EUR 250 in accordance with subsection 7.1 of our General Terms and Conditions.
- 8.9 Assistance dogs are always welcome free of charge.

9 Photos, filming and drones

- 9.1 Private souvenir photos are welcome, except in the sauna. Please respect the privacy of other guests.
- 9.2 Commercial photography and filming, including for social media as part of collaborations, require our prior consent. This also applies to drone flights over the hotel premises.

10 Wi-Fi

- 10.1 Wi-Fi is available to you free of charge. Please use it only in accordance with the law.
- 10.2 We cannot guarantee uninterrupted availability or a specific speed.

1.1 Safety

- 11.1 Please familiarise yourself with the escape route plan in your room. In the event of fire or an alarm, leave the building via the marked escape routes. Do not use the lifts and follow the instructions of our staff and the emergency services.
- 11.2 Escape routes, corridors and stairwells must be kept clear.

1.2 Liability, lost property

- 12.1 The hotel's liability, including for the use of the sauna and for stored luggage, is governed by section 8 of our General Terms and Conditions.
- 12.2 For items left behind, subsection 8.6 of our General Terms and Conditions applies. We keep them for six months.

Thank you for your understanding. We wish you a lovely stay with us on Lake Constance.

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