

Terms for Table Reservations

Die Speiserei at Hotel Maier

As of: October 2026

1 Scope

- 1.1 These terms apply to table reservations at the restaurant Die Speiserei at Hotel Maier, operated by Hotel Maier GmbH, Poststraße 1–3, 88048 Friedrichshafen, Germany.
- 1.2 For parties of 20 or more and for exclusive bookings, our terms for events apply.

2 Reservation

- 2.1 The reservation becomes binding with our confirmation in text form.
- 2.2 We accept online reservations for up to eight guests. For nine guests or more, please reserve by telephone or email.
- 2.3 For six guests or more, we need your email address so that you receive our confirmation and reminder.

3 Cancellation free of charge

- 3.1 You may cancel your reservation or change the number of guests free of charge:
 - up to eight guests: up to 6 hours before the reserved time,
 - nine guests or more: up to 48 hours before the reserved time,
 - for pre-arranged menus, on public holidays and for special events: up to 72 hours before the reserved time.

You can cancel via the link in your confirmation, by email or by telephone.

- 3.2 Please let us know even at short notice if you cannot come. This allows us to offer the table to other guests.

4 Pre-arranged menus, public holidays and special events

- 4.1 If you do not cancel a reservation with a pre-arranged menu, on a public holiday or for a special event in time in accordance with subsection 3.1, or if you do not arrive, we charge flat-rate compensation of 80% of the agreed price per registered guest. Agreed drinks, for example a wine pairing, are part of the agreed price.
- 4.2 No costs arise insofar as we are able to reallocate the seats.
- 4.3 If your party arrives but individual guests are missing, we charge nothing. If more than three of the registered guests are missing, we only charge for those exceeding three.
- 4.4 You are at liberty to demonstrate that we incurred no loss or a significantly lower loss.
- 4.5 In the event of illness or emergency, we waive the charge. A short message is sufficient.
- 4.6 For these reservations, we may request a credit card guarantee or an advance payment. The card is not charged at the time of reservation and only serves to secure a claim under subsection 4.1. An advance payment is credited against the bill.
- 4.7 For special events with advance sales, the price is due at the time of booking. If you cancel within the deadline under subsection 3.1, we refund the full amount, thereafter 20%. You may transfer your booking to another person at any time.

5 Late arrival

We will hold your table for 15 minutes after the reserved time. If we have not heard from you by then, we may give the table to other guests. If you let us know, we will be happy to hold it for longer.

6 Allergies and intolerances

Please tell us about any allergies and intolerances when you make your reservation. For pre-arranged menus and special events, we need this information no later than 72 hours in advance.

7 Data protection and final provisions

7.1 Information on the processing of your data can be found in our privacy policy at www.hotel-maier.de/en/privacy-policy/.

7.2 German law applies.

7.3 Notice pursuant to section 36 of the German Consumer Dispute Resolution Act (VSBG): Hotel Maier GmbH is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.

7.4 Should individual provisions be invalid, the validity of the remaining provisions remains unaffected.

This is a translation. In case of doubt, the German version takes precedence.

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